

ANNUAL REPORT

2♥24

**iOsis.**

Ko te whakawhiti o te  
oranga whānau mo te pai



**“When families begin to communicate differently and spend time together** in an affectionate, warm and loving way, **lives change.”**

**Diane Crowe**

Iosis Parenting Programme Facilitator

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# Our vision

**'Future generations of New Zealanders raising strong healthy families.'**

Sadly, many parents lack the resources, skills and support to look after their children, leading to a cycle of stress, frustration and violence that's passed on to the next generation, and the next. At Iosis, our goal is to break that cycle.

We're committed to freeing families from long-term damage that negatively affects the next generation, to help them overcome personal and parenting challenges and change for the better.

## Our values



### **Whanaungatanga Connected**

We seek to form the kind of relationships that connect us to whānau as whānau.



### **Te Māia Courage**

We are courageous with whānau, partners and ourselves.



### **Manaaki Respect**

We seek equal and fair treatment for all, valuing the uniqueness of every person.



### **Te Whakahaere Stewardship**

We are committed to investing our resources and time efficiently and effectively.

## Faith statement

As a faith-based organisation we follow Jesus Christ. We value honesty and respect that enable true connectedness that comes from journeying together as a family. We practise this way so that life and hope may be known by all and lived in all its fullness.

I runga i te kaupapa whakapono e whai ana tatou i a Ihu Karaiti. Ka whakanui tatou i te pono me te whakaute e taea ai te honohono pono e puta mai ana i te haere tah hei hapu. E mahi ana mātou i tenei tikanga kia mohio ai te katoa ki te ora me te tumanako, kia noho ai i roto i te katoa.



# Kia ora and greetings to all,

The 2023/24 year has been extremely challenging for Iosis as the social services sector faces very uncertain times. As I write, demand for our services continues to be high, while resources have never been more stretched, with smaller organisations like Iosis particularly feeling the strain. One of our primary partners, Oranga Tamariki, is facing budget cuts of \$120 million over the next four years, equating to \$30 million annually.

The impact of these cuts is severe and will have far-reaching effects on the people we are here to serve: the vulnerable families living in South Auckland facing hardship and challenges. In response to this, the Iosis leadership team has been exploring new funding initiatives and innovative ways of meeting our clients' needs. An example of this is our Te Kete Aronui Workshops, developed to address the long wait list for our individual counselling services. This series of workshops will provide informative group sessions to prepare clients for one-to-one counselling.

A highlight this year has been the performance of the Iosis Whānau Centre, our flagship residential programme for mothers in need. Our facility and programmes were reviewed a couple of years ago with changes made to better equip mums to independently parent their families, manage their finances, and provide their tamariki with healthy routines and safe, loving care. It is wonderful to see the effects of these changes and a steady stream of mums entering the programme during the past year.

SWISS/MASSISS, our team of in-school social workers, continues to positively impact the lives of tamariki and rangatahi, thanks to our loyal and talented staff supporting students and whānau through challenging times.

Our parenting programmes also continue to change lives for the better, thanks to talented facilitators such as Diane Crowe, a long-time member of the Iosis team and Manurewa Baptist Church, who empowers families to make fundamental changes to the way they parent. "When families begin to communicate differently and spend time together in an affectionate, warm and loving way, lives change," says Diane.

While recruitment continues to be difficult, over the past year we have been blessed to be joined by some skilled and committed new staff. My thanks to our entire team for your incredible mahi as we continue to make a difference in our community. I would also

like to acknowledge the support of the Iosis Board. I am grateful for your dedication and passion to seeing our vision achieved.

Thank you also to those who partner with us in our work, particularly Oranga Tamariki, Ministry of Social Development, Ministry of Justice, Ministry of Corrections, and the New Zealand Police.

As we continue to navigate an uncertain funding climate, support from our community is even more important to Iosis – and we hope that local businesses and individuals, who are as committed as we are to faith in action, will also feel encouraged to support our important mahi. In God's name, we will continue to transform family life, for good.

**Blessings,**



**Tunumafono Tracey-Leigh Peters**  
Iosis CEO

# Tēnā koutou katoa,

2024 has once again been a year of both challenge and change, throughout which the tireless Iosis team has continued to give and make a difference with grace and kindness.

I am tremendously grateful to Tracey and the leadership team for their dedication to the Iosis mission and for nurturing the trust our whānau in need place in our care.

The economic downturn has persisted, which is tough for our Manurewa community. We are also faced with central government agency funding and contract reviews that directly impact our families in need.

These challenges have not deterred us from serving our community and assisting whānau to transform their lives for good.

I am thankful for the many hours of work my fellow Board Directors have committed behind the scenes, generously deploying their specialist knowledge to support Tracey and the whole Iosis team.

“Nau te rourou, naku te rourou, ka ora te manuhiri. With your food basket, and my food basket, the people will thrive.”

As we all bring our resources together and cooperate with grace, mercy and humility, our community will thrive.

**We look forward to the next year of serving together.**



**Clayton Kimpton**  
Chair

**“Nau te rourou, naku te rourou, ka ora te manuhiri. With your food basket, and my food basket, the people will thrive.”**

## Board of Trustees



**Clayton Kimpton**  
Chair  
LLB



**Ian McInnes**  
MBA, MSc



**Naomi Cowan**  
MNZM



**Wayne Schache**

# Our mahi

Guided by our kaupapa Māori framework, we work with whānau to break the cycle of family violence and addiction, create systems of support, and help families learn to be safe and nurturing for their tamariki.

When whānau come to Iosis for help, we walk alongside them, step by step, as they journey towards transforming their family life, for good.

## Who we help

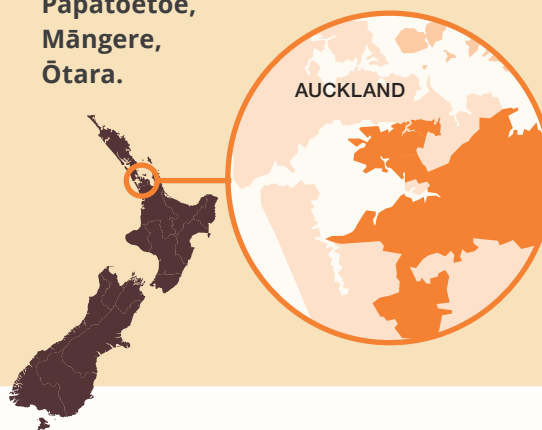
We support whānau of any culture to lessen family violence and stress, improve their situation and strengthen their families.

## How we help

Our unique, wraparound approach is designed to address the complex challenges of the families we help. In collaboration with other agencies, iwi and community groups, we combine personal coaching, practical support and experiential learning programmes, to enable whānau to make positive changes, for good.

## Where we help

Iosis supports whānau in the wider South Auckland area, including: **Manurewa, Clendon, Papakura, Takaanini, Pukekohe, Manukau, Papatoetoe, Māngere, Ōtara.**



# Our services

## Social work

Our caring and committed social workers support families to understand and overcome the challenges that are affecting their family life.

## Counselling

Through counselling, we guide couples, families and children towards positive transformation for the good of their whānau.

## Foster care

Iosis supports foster carers to care for tamariki and rangatahi in need of loving, caring homes, including short-term, long-term and respite care.

## Social Workers in Schools (SWiS/MASSiS)

Our dedicated in-school social workers support and nurture our young people across 15 South Auckland primary and secondary schools.

## Parent support

An individualised, home-based parent coaching and support programme designed to help families overcome the challenges of parenting.

## Financial mentoring

A financial mentor assists families to navigate money problems, reduce financial stress and improve their financial literacy and wellbeing.

## Supporting mothers

Our Iosis Whānau Centre residential programme helps mothers learn how to parent their tamariki safely and create better lives for their families.

## Other programmes

We offer a range of programmes for whānau and takitahi, including parenting courses, communication, women's safety and MenD (men's development).

# A holistic framework for whānau wellbeing

Our kaupapa Māori framework is a holistic model founded on our 3W's approach of 'believing, becoming and belonging' and guided by Ngā Pouwaru ō Iosis, eight pou (pillars) designed to support our work with whānau Maori.

This philosophical and practical framework helps clients to better understand whānau relationships, while creating changes to enhance wellbeing and healing. With around 50% of our clients identifying as Māori, this framework ensures a culturally relevant and consistent approach across all our services.



## Whakapono

We hold the hope of meaningful and lasting change for whānau until they are ready to embrace it on their own. We do this through:

1

### Tika, Pono and Aroha

Building a relationship with whānau, having complete faith that the work being undertaken serves the best interest for the whānau.

2

### Manaakitanga

Showing respect and kindness, recognising the value of the person in order to uplift their feeling of self-worth.

## Whanaketanga

We support and enable whānau to rebuild broken relationships, reconnect with cultural identity, and find healthy and positive support networks. We do this through:

3

### Whakapapa

Making connections through genealogy, common interests and kōrero: the process of beginning to build trust.

5

### Ūkaipo

Creating a safe, caring, trusting and encouraging space for whānau to express themselves openly and honestly.

4

### Whanaungatanga

Building and strengthening relationships; finding opportunities for engagement and interaction.

6

### Kotahitanga

Knowing that the Iosis worker and the whānau are not alone; that our support forms a wrap-around service aimed at meeting the needs of the whānau.

## Whakapapa

We seek to create 'wairua' (spiritual) moments, through which whānau can connect their learning with who they are and who they seek to become. We do this through:

7

### Rangatiratanga

Our end goal is that whānau can stand on their own, with pride uplifted and knowing that their needs have been met.

8

### Wairuatanga

Ensuring the total wellbeing of each person by nurturing their tinana (body), whānau (family), hinengaro (mind and emotions), and wairua (spirit)



# Enabling better lives for whānau, every day

We're proud of these outcomes. It means more parents are learning to overcome challenges, more tamariki are safer and supported, and more whānau are on a journey towards a better life, together.

## Counselling

**121**

Adults & children attended a counselling session

## Social Workers in Schools (SWiS)

**49**

Programmes delivered in schools

## Adults Supporting Safety programme

**19**

Completed assessment

## Adults Supporting Safety completed programme

**14**

## Children's Supporting Safety programme

**12**

Completed assessment

## Children's Supporting Safety completed programme

**7**

## Social Work

**95**

Families received support from a community social worker

## Foster care

**8**

Children were in short to long term care

## Respite care

**8**

Children were in respite care

## Parenting Group Programmes

**165**

Attended the programmes

## Parenting Group Programmes graduates

**88**

## MenD programme

**48**

Men attended the programme

## MenD completed programme

**14**

## Iosis Whānau Centre

**12**

Mums entered the programme with their tamariki

## Iosis Whānau Centre graduates

**2**

Mums who completed programme

## Financial Mentoring clients

**175**

People attended a session with a financial mentor

## Financial Mentoring sessions

**513**

## Non-violence completed programme

**31**

## Intensive social work

**4**

Families received support from our social worker

## Multi Agency Social Services in Secondary Schools (MASSiSS)

**19**

Programmes delivered in schools

## Parent Support

**37**

Families received support

# Our mahi with whānau

## Iosis Whānau Centre – A year of empowerment and transformation

Over the past year, we have had an increase in referrals which has led to more mothers entering Iosis Whānau Centre. We have supported 13 women and 17 children. In some cases we were able to take mothers and their children where it was urgent including two families who sought emergency shelter. This provided a valuable opportunity to work closely with mothers and Oranga Tamariki (OT) to assess their needs and identify the best ways to support them. Following the appointment of a new practice leader, we focussed on strengthening our relationship with Oranga Tamariki and other partners in our work in order to bring about better outcomes for the whānau we work with.

All of our mothers enter our programme as there are concerns related to their parenting, safety and wellbeing of their children. However there are a range of other issues that can also be present including family violence, addictions, anger management and mental health. We regularly review the programmes that we offer to ensure that they are meeting the needs of our mums to give them the best chance to demonstrate that they can be a safe and protective mother. This year we introduced a number of new programmes. One of these programmes is Women of Worth which is held at Manukau Baptist Church. This programme helps our mothers to know their own worth, identify their strengths and abilities and set goals for the future. Our mothers really enjoy this programme and have grown in their confidence and knowledge of who they are and what they want for themselves and their children.

It can be difficult for our mothers and children to transition into a new environment away from their families especially on special occasions when they are not with their families and so we do our best to make those events extra special. We were really grateful for the generous donations of our supporters who enabled us to create a fun filled Christmas with food and games. Many of our mothers shared that it was their first Christmas as a family and the best one they'd ever had.

This year we had 8 mothers leave Iosis Whānau Centre. We are proud to report that 2 of these mothers and their 2 children graduated from our programme, demonstrating remarkable growth and a commitment to making safer choices for their families. We also secured housing for these mothers, allowing them to remain in the Onehunga area. This has enabled their children to stay in the same daycare and schools and we are grateful to Best Start Daycare for their continued support.

## Counselling – Expanding support through counselling

Our counselling services have provided essential support to both children and adults, including mothers and couples. On-site school counselling has been introduced and adult counselling is now offered via Teams or Zoom. This approach has been highly successful for the families engaged in these sessions. The demand for counselling remains high, exceeding our staff capacity and creating a waitlist.

## Financial mentoring – Addressing financial hardship

Our financial mentoring services continue to provide critical support for families in need, helping them access KiwiSaver hardship withdrawals, food parcels, and budget worksheets. The current economic climate has significantly heightened demand for this service and our waitlist means that clients can wait up to six weeks for an appointment.

We remain committed to expanding our capacity to meet this demand and support families as they navigate their financial challenges.

## Parenting programme – Positive relationships and positive feedback

Iosis' parenting programme leaders have done some great mahi with whānau this year. Whānau enjoyed meeting with others facing similar challenges, fostering a safe space that encourages openness and mutual learning.

A strength of the programme continues to be the experience and skill of our facilitators. People like Diane Crowe, one of the facilitators of our Toolbox parenting programme. "It's so rewarding witnessing the changes that many parents go through over eight weeks as they build their confidence and mana," says Diane."

A key challenge continues to be non-attendance, often due to financial constraints, childcare issues, transportation challenges or the costs of public transport. To help overcome this, Iosis supporters have donated essential items like petrol vouchers, food and childcare.

On a positive note, our new Pasifika/Māori fathers' workshop, aimed at reducing counselling demand, has launched successfully. This one-day workshop empowers fathers, fosters positive relationships within the whānau, and promotes cultural identity. Positive feedback shows that even one day can make a significant difference for the families we serve.

# "I was ready to turn my life around."

After a lifetime of transience, abuse, and drugs, Korrine found hope and support at the Iosis Whānau Centre, learning how to create a safer life for her children.

Now 30, Korrine is a mother of five, but her childhood was marked by instability, attending 11 schools due to her mother's turbulent relationships and struggles. "My mum would show up at school and say we were leaving that afternoon," she recalls, highlighting the chaos she experienced.

worlds—you have the support of loving, caring people while keeping your kids close," she explains. "My main priority was to keep my family together and I've achieved that."

Through her time at the Centre, Korrine has learned invaluable parenting skills, including the importance of routine and structure. "Dinner is now on the table at 5pm, and the younger ones are in bed by 7pm.

I have much more time for myself, which has been great."

Korrine wants a stable home life for her family, free from constant disruptions and unstable influences. "Most of all, I want to be there for my children when they need me and ensure they feel safe," she states.



**"It's the best of both worlds –  
you have the support of loving,  
caring people while keeping  
your kids close."**

Determined to provide a different life for her children, Korrine left home at 16, living with friends before meeting the father of her first child and moving to the Wairarapa. She became a mother at 19, but her partner was violent and increasingly dependent on drugs. After leaving him, Korrine sought refuge in Auckland but soon found herself back in a Women's Refuge for nine months, now caring for four more children and battling her own drug use.

When she first mentioned going to the Iosis Whānau Centre, others at the Refuge warned her it would be like going to jail. "In fact, the opposite has been true," she asserts. "I was ready to turn my life around, and it has really helped me do that."

Korrine emphasises that many don't realise the freedom the Centre offers. "It's the best of both

The programme, Women of Worth, has significantly impacted her personal journey. "I thought I deserved the same life as my mum," she admits. "Now I know that's not true."

As she prepares to move into her new home, Korrine plans to enrol in a mechanic's course at MIT. "I have dreams now and the belief that I can make them come true," she shares. While she looks forward to this new stage, she feels sad to leave behind the wonderful staff who have supported her journey. "Thank you; my time here has been incredible."

# Our mahi in the community

## MDCAT: Building safer futures

MDCAT has been one of our most impactful partnerships in addressing family harm within the community. With funding secured, the programme has continued, with our Family Violence Social Worker accompanying Police to respond to family harm incidents and providing immediate support such as food vouchers, clothing, and assistance with protection orders or emergency housing.

The Social Worker has been instrumental in ensuring the safety and wellbeing of families by helping them relocate to safer environments, supporting them to secure protection orders, and working closely with the Police and Oranga Tamariki to arrange safe housing.

Iosis participated in a co-response car pilot where our social worker worked alongside police to respond to family harm incidents sooner than they are currently able to. We were one of 12 NGO's rostered to work 10 hour shifts Monday to Sunday. Initially this was a six month pilot which has been successful and extended with an evaluation report pending before the end of 2024.

Family violence is unfortunately increasing, putting additional strain on frontline workers and the Police. Economic challenges are driving up the need for support as families struggle to meet basic needs. This growing demand is stretching our resources and our capacity to respond effectively.

With the transition from pilot to permanent programme, the Joint Community Response will continue providing critical support and stability to families. We aim to build stronger partnerships, enhance referral pathways, and secure further funding to sustain and expand services. We are grateful for the community's support and remain committed to creating safer environments for all families.

## Foster Care: Supporting high-needs tamariki

The need for foster care placements is growing, particularly for children with high needs, sibling groups, and older teenagers requiring extra support. Our capacity is currently challenged, with demand for placements exceeding availability. Despite this, we have maintained a stable group of long-term foster parents who create safe, consistent environments for children.

Our foster parents have also set up their own respite system, supporting each other to take breaks when

needed. This ensures the children experience continuity while allowing foster parents to recharge. Children return refreshed, and foster parents benefit from a well-deserved rest.

This year, we welcomed two new respite foster parents and received a generous donation for Christmas presents for both the children and foster families. For Mother's Day, foster mums received pamper packs, and foster dads received lunch vouchers and treats—small gestures that acknowledge their dedication and strengthen bonds. We remain committed to growing our foster care network to ensure every child has a stable, supportive home where they can thrive.

## Social Work: Supporting families in crisis

Our social work team has successfully collaborated with Visionwest to access housing for some families in need, assisting them in navigating the complexities of the court system and securing legal representation through partnerships with Oranga Tamariki. Families are actively engaging in parenting programmes, with recent participation from an entire extended whānau supporting one another.

Referrals to our social work services have increased, coming from a broad range of providers. Our social workers also facilitate internal referrals to counselling, financial mentoring, and on-site parenting programmes to address clients' diverse needs.

Clients are returning for ongoing support, highlighting high levels of need, including housing, food and assistance with the court system, as well as challenges related to drug and alcohol dependency. By continuing to provide these essential services, we aim to empower families and strengthen their ability to cope with the challenges they face.

## Parent Support: Practical assistance for families

Our Parent Support team continues to provide vital, practical support to whānau within the community. Referrals predominantly come from Plunket and internal staff, often involving clients with varying levels of need. When necessary, Parent Support refers families to counselling, financial mentoring or the social work team for long-term assistance.

Many whānau we support have complex needs that require additional services like counselling or social work. However, we are currently facing a waitlist due to staffing constraints, which slows our response times. Despite this challenge, we remain dedicated to



helping families navigate their difficulties and improve their family life.

### MenD programme report

This year was a challenging but successful year for our Men's Development programme (MenD). We fondly farewelled John Thrush, who developed the Men's Development Programme over 15 years ago. This left a huge role to fill along with an existing vacancy. Two of our existing staff, Kiloni Mafi and Teina Mita, were tasked to help cover the programme from March 2024, providing one-to-one sessions to support men to create a safe home environment.

An ongoing challenge in our mahi is engaging the men quickly enough in the programme. Most referrals come from the Probation Service, so Iosis arranged for Teina and Kiloni to base themselves at Manurewa Probation Services every Monday. Since then, referrals have remained steady, allowing men to engage more effectively with the programme, and regular self-referrals are made. Although this initiative is still in its infancy, the number of men undertaking the programme has already increased and the outlook is promising for the upcoming year.

### Kaupapa Māori report

The highlight of the year was the completion of the Iosis Kaupapa Māori Framework, Ngā Pouwaru o Iosis (the pillars of Iosis – see page 8). A training package

was developed and implemented by our Kaihautu Māori, Teina Mita. It resonated well with staff and solidified how we practice with our Māori whānau.

The growth of te reo Māori and Te Wiki o te Reo Māori remains a focus. We continue learning whakatauki and weekly te reo phrases to use in everyday conversation. A highlight of the year was when all our male staff performed the haka ka mate at the retirement of Wayne Boyd and John Thrush, both long-serving members of our Iosis whānau.

### Ministry Of Justice & Corrections report

This year has been very busy and referrals in the Franklin area remain steady both for our Adult Safety Programme and the Non-Violence Programme. However, in South Auckland, referrals to the Adult Safety Programme have been sporadic, while referrals for the Kids Feeling Safe Programme have been much lower. On a more positive note, completion rates for the programme continue to be above the national average completion rate.

Our thanks to Jody Allen, Jasmine Fidow-Maiava, Kiloni Mafi, Teina Mita and Kelly Paniora, for their hard mahi in running these individual and group programmes in both Franklin and South Auckland.

## Supporting children to thrive at school

**2023/24 was a positive year for the SWiS/MASSiS team, with new team members helping manage increased demand for in-school social work services.**

Key highlights included appointing three social workers, which allowed our team to better meet the growing demand for support in South Auckland schools. Two of the team members transitioned from primary to secondary schools, enabling them to broaden their experience and expertise in larger school communities.

This year, we successfully ran group programmes in several schools, addressing issues like anger, anxiety, relationships and overall well-being. Student feedback was highly positive and we look forward to continuing these programmes in the future.

Another highlight was the introduction of well-being packs to help students manage their emotions,

process thoughts and explore sensory experiences. These packs, filled with sensory, artistic and calming items, encouraged a creative approach to self-regulation and were well-received by students. At the same time, some of our social workers worked on enhancing their skills to better support students dealing with anxiety, ADHD, and trauma, thereby increasing the effectiveness of these resources.

Challenges included some parents' reluctance to consent to social work support, which prevented timely assistance for some students. Additionally, high school social workers faced high caseloads and limited funding, with three of our social workers covering two to three schools each, making it difficult to fully meet student needs in every location.

# "Iosis strengthens my work with the children."

Cecilia is an Iosis social worker at St Anne's Catholic School in Manurewa. Her job is about building trusted, supportive relationships with children, so they feel safe to talk to her and share their concerns.

"Children's needs change as they progress through school, so having an ongoing relationship is helpful – we get to know each other well during that time," she explains. As one of nine Iosis SWiS (Social Workers in Schools) supporting tamariki and whānau, she is available whenever students need her. "Being part of the Iosis SWiS team helps me access wraparound support if children or their whānau require specialised services."



job. "In many ways I see my job as being the voice of the child and a part of my role is to share with teachers and the school leadership what I think they should be aware of in terms of a child's behaviour," she explains. "For example, discussing with a child's teachers the reasons why they are acting out in class and ways this can be managed rather than them being labelled as a 'naughty student' who doesn't follow the rules."

If children are affected by challenges their parents face at home, the Iosis connection means support can also be provided to the parents. Often parents engage with Iosis's practical parenting programmes and services such as counselling, while Cecilia works alongside the child. "It is a really effective approach when both the child and parents are being supported to work through challenges they are dealing with," she says.

**"Being part of the Iosis SWiS team helps me access wraparound support if children or their whānau require specialised services."**

It takes time for children to open up, often starting with activities like colouring or games. "This process can't be rushed; it may take months for them to feel safe enough to share their feelings," Cecilia sees this unconditional support as the foundation of her work. She believes the strength of the SWiS system lies in its long-term support. "Children, like all of us, have ups and downs. They might flourish for a time but then face challenges. It's reassuring for them to know we're here when they need us."

Cecilia says being present for the student when they need her is one of the most rewarding parts of her

For example, Cecilia worked with a mother and child who struggled to connect. She implemented a three-pronged approach: sessions with both the mother attending parenting support programmes, and one-on-one sessions with the child. "The mother learned necessary parenting skills, the child felt heard, and both had a safe space to share. It worked well," Cecilia reflects.

## A strong foundation for growth

This year, Iosis began transitioning to Microsoft 365, a cloud-based productivity platform designed to provide a centralised system. The initial stages of the migration were completed successfully, with the final phase to finish soon.

Alongside these IT improvements, Iosis has worked with Kāinga Ora, the landlord of our Iosis Whānau Centre, to upgrade and maintain the facilities. Improvements include reroofing all units, refurbishing interiors with new windows and doors, kitchen upgrades, and installing new carpets and fresh paint.

These updates ensure that the facility remains fit for purpose, providing a safe and welcoming environment for mothers and their children.

At Iosis's main office in Manurewa, an outdated playground area has been transformed into a outdoor space with new plantings and outdoor furniture. This area now serves as an attractive, enjoyable environment for staff and visitors.

Despite these achievements, the current economic climate is creating greater financial constraints and Iosis is actively pursuing new funding sources to help secure long-term sustainability. If funds allow, future initiatives include:

- Implementation of a comprehensive Health and Safety Framework, extending beyond standard policies to include wellness activities that promote staff wellbeing.
- Migration to Microsoft SharePoint to establish a central hub for information sharing and communication, further optimising our internal collaboration.
- Complete transition to Microsoft Teams for virtual meetings and communication, replacing Zoom to streamline our digital tool usage.


## Nga mihi nui, you are transforming lives

Our sincere thanks to our generous supporters, funders and donors. You stand beside us in our mahi to guide whānau, tamariki and rangatahi towards better lives. With your generous support, and in the name of Jesus Christ, we are truly changing lives for the better.

### July 2023 to June 2024 grants, bequests and major donations

Baptist Children's Trust  
 NZ Lottery Grants Board  
 Frimley Foundation  
 Wilberforce Trust  
 Public Trust  
 Belmont Baptist Church  
 Eastview Baptist Church  
 Kennerley Retail Investments  
 Northcote Baptist Church Op Shop





**Thank you** to all those  
who share in our mahi.  
**Together, we are  
making a difference.**

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**iosis.**

**Ko te whakawhiti o te  
oranga whānau mo te pai**